

# Rental Housing & You

## ***RENTAL HOUSING***

When you rent a place to live in Alberta you should expect that it will be a place where you and your family can make a safe and healthy home.

Apartments, rooming houses and townhouses are some examples of units that may be rented as a place to make a home.

A safe and healthy place for you to live should meet all the conditions in the Minimum Housing and Health Standards.

You can find the Minimum Housing and Health Standards on the Alberta Health and Wellness website. <http://www.health.gov.ab.ca>

### ***Rental housing should provide:***

A place to prepare meals that has:

- A sink with hot and cold running water
- A stove
- A refrigerator
- A counter or table
- A place for storing food

A washroom that has:

- A handsink with hot and cold running water
- A bathtub or shower
- A toilet

Kitchens and bathrooms may be shared.



**If something is not working:**

1. Call and ask your landlord to fix it.
2. Allow time for your repairs to be made.
3. If repairs are not made, you can call [Alberta Health Services](#) to ask for help.
4. You will be asked the following:

- **Name** \_\_\_\_\_
- **Phone** \_\_\_\_\_
- **Address** \_\_\_\_\_
- **Landlord's Name** \_\_\_\_\_
- **Landlord's Phone** \_\_\_\_\_
- **Main Problem** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

We will not give your name to anyone after you call us. A Health Inspector / Environmental Health Officer will contact you to make an appointment for an inspection.

Date: \_\_\_\_\_ Time: \_\_\_\_\_ Health Inspector: \_\_\_\_\_  
Alberta Health Services  
Environmental Health

**Alberta Government Services**

- General Information 1-877-427-4088
- Residential Tenancy Dispute Resolutions Services 780-644-3000
- [www.governmentsservices.gov.ab.ca](http://www.governmentsservices.gov.ab.ca)

**For more information, please contact your nearest Environmental Public Health office.**

Edmonton Main Office	780-735-1800	Grande Prairie Main Office	780-513-7517
Calgary Main Office	403-943-2295	Red Deer Main Office	403-356-6366
Lethbridge Office	403-388-6689	<a href="http://www.albertahealthservices.ca/eph.asp">www.albertahealthservices.ca/eph.asp</a>	

4EPHB-11-007  
Created: Oct/07  
Revised: Nov/11