

# SO YOU HAVE A PROBLEM NOW WHAT?

Is the problem with a  
**ROOMMATE** or **LANDLORD**?

## ROOMMATE

## LANDLORD

Are you worried about  
your safety?

YES

NO

Talk it over and try to come  
to a resolution with your  
roommate.

Try communicating and  
coming to a resolution

**Do not compromise your  
safety, seek a new place to live.**

Under the Residential Tenancies Act individuals can request a Safer Spaces Certificate to end their tenancy if their safety, or the safety of a dependent child or dependent adult in the home, is at risk if the tenancy continues.

**If a resolution cannot be  
reach consider your options:**

this many include ending your tenancy, subletting your room, asking your roommate to move out, etc.

**If a resolution cannot be  
reached and mediation is  
required** a party can apply to the Residential Tenancy Dispute Resolution Service (RTDRS).



Please contact the University of Calgary Students' Union office if you have any questions or need further support:

403-220-6551 reception@su.ucalgary.ca

Students seeking representation can obtain free representation and legal assistance from **Student Legal Assistance (SLA)** the on-campus legal clinic staffed by U of C law students, with the assistance of volunteer advising lawyers. Visit: <https://slacalgary.com> for more information.